

*“Let us bring your cleaning to new Heits!”™*

**COMMERCIAL**

**CLEANING**

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**JANITORIAL**

**CONSUMABLES**

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**TURNKEY**

**SERVICES**

**HEITS BUILDING SERVICES, INC.**

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866.894.3487

**HEITS**

**BUILDING SERVICES INC.®**

[www.Heits.com](http://www.Heits.com)



## Our CLEAN GREEN Commitment

To HEITS, being environmentally responsible means using the least toxic products, equipment and procedures every day, every time, and on every job.

Our green cleaning services are standard in all the work we perform. Every member of your HEITS Clean Green Team undergoes detailed training to stay current with the most effective green cleaning products and techniques.

Your facility is a healthier place because our methods provide better air quality. Our cleaning program extends the life of many interior surfaces, such as flooring, carpet, and counter-tops, as our cleaning products and equipment are designed for the least amount of wear and tear on surfaces.

For more information about our commitment to Clean Green, ask your HEITS representative or call 866.89.HEITS.



*Every Day,  
Every Time,  
Every Job*

## CUSTOMIZED

Facilities differ and so do our services. Your HEITS program will be customized for your particular cleaning and maintenance needs.

We have specialized packages for various industries, such as health clubs, dialysis centers, office buildings, transportation hubs, and day care centers, to name a few.

You can choose from various service packages including basic daily, upgraded weekly, or specialized as-needed services.

## ONE-STOP SHOP

We understand your busy schedule and the time constraints that accompany your position.

We make your job easier when uncommon maintenance needs arise.

One call to your HEITS account manager quickly takes care of a need that most traditional service providers are unable to handle, such as exterior window cleaning, powerwashing and painting.



## INTENSIVE SERVICES



**VCT FLOOR INTENSIVE**



**GRANITE INTENSIVE**



**TILE AND GROUT INTENSIVE**

## KNOWLEDGEABLE

HEITS professionals are highly trained in the most current cleaning products and procedures.

HEITS training managers conduct on-site and off-site training for specialized requirements such as OSHA, FDA, and other regulatory training programs.

As new developments evolve in the cleaning industry, we will bring them to your attention and work with you to incorporate them into your services.

## PROFESSIONAL

Your personal account manager will regularly meet with you to conduct Quality Performance Review Surveys (QPRS) to guarantee your satisfaction.

We conduct a consolidated review at the highest level, so you are assured of consistent quality service. You receive customized reporting as part of our comprehensive program management.

Additionally, our centralized Call Tracking Response System provides fast, knowledgeable answers to your questions.

## GUARANTEE

HEITS Building Services provides a 100% Customer Satisfaction Guarantee that provides peace of mind for you.

Our company, created and managed by industry experts, strives to offer the highest quality and most reliable service available in the industry today.

If you are not satisfied with our services, we will resolve the issue within 48 hours or promptly credit your account for the period involved.



**Customized Services**  
**Emergency Response**  
**Nationwide Coverage**  
**Fully Insured & Bonded**  
**Professional Appearance**  
**Expert Knowledge**  
**Customer Satisfaction**  
**Integrated Infrastructure**



**Ask About Our Specialized Packages for** Health / Fitness Clubs, Healthcare Centers, Dialysis Centers, Day Care Centers, Office Buildings, Transportation Hubs, Schools, Pre-and Post-Construction, Retail Locations, and Warehouses.

## **Single Source Capabilities**

Our expertise in commercial cleaning, janitorial services and supply distribution enables us to customize any one of our unique programs to fully meet your needs. There's no need for multiple vendors.

## **Computerized Tracking System**

Your work will be completed on-time, every time ... guaranteed with our computerized tracking system.

## **Account Reporting**

HEITS customized reports provide the most up-to-date billing, usage and account activity information available. You can easily spot trends and enhance efficiencies. We can also consolidate billing and administration into one invoice for multiple locations.

## **Training Programs**

Our employees are required to complete extensive industry training before they operate in the field. They also are required to accrue additional training hours every year to remain certified under our program.

